



*Bringing your wood
back to life*

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Our goal is to provide top-quality service and the best possible outcome for your wood restoration project. Please follow this list of instructions and after-care tips to help make this possible. If you have questions or need clarification on any of the pre-appointment information, please contact us. We are always happy to assist you.

Thank you for your cooperation!

BEFORE your appointment

If you have pets, please arrange for them to stay in an area away from where the restoration project(s) will be taking place. Unfamiliar noises, people, and movement can stress your pet, while a pet roaming free can be distracting to our technicians.

If you are going to be home on the day of your appointment, you will not be able to use the areas we are occupying. Please make arrangements to work around the closures.

If you are NOT going to be home on the day of your appointment, please make sure that a key is available, and leave a contact phone number.

BEFORE the day of your service

If we are restoring your cabinets, please remove:

- ✎ all contents from drawers
- ✎ all items from countertops
- ✎ any materials on the sides of, or above, the refrigerator
- ✎ anything taped or otherwise mounted inside cabinet doors and along cabinet walls
- ✎ all area rugs from the area to be restored



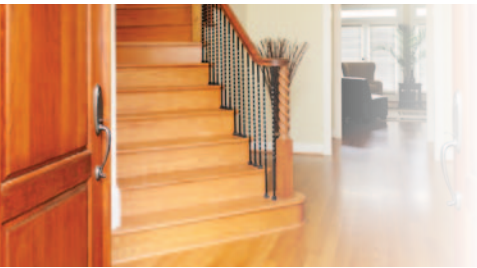
BEFORE the day of your service

If we are restoring your wood floors please:



- 👉 remove all area rugs from the area to be restored
- 👉 remove all furniture from the area to be restored
- 👉 vacuum all carpeted areas adjacent to the area to be restored

If we are restoring other woodwork (trim, doors, banisters, window frames or window sills), please remove:



- 👉 all furniture or other items within 3 to 4 feet of the area to be restored
- 👉 all curtains and blinds from the area to be restored

Although your woodwork will be dry to the touch within a few hours, please allow a minimum of 24 hours "cure time" before using your kitchen or bathroom cabinets.

AFTER-CARE for your woodwork (cabinets, doors, trim, etc.)

- 👉 Wait 48 hours before replacing rubber or silicone bumpers on cabinet doors or drawers
- 👉 Do not use tape of any kind on your cabinets.
- 👉 Clean cabinets and woodwork with a sponge and mild dish detergent. Products that contain oils, such as Murphy's Oil Soap, are NOT recommended, as they build up residue.

AFTER-CARE for your floors

- 👉 You will be able to walk on the floor within 3-4 hours after the final coat is applied. The Wood Doctor technician will let you know when that coat was applied.
- 👉 Allow only stocking feet for the first 72 hours.
- 👉 Wait 48 hours before returning furniture to the restored area. Installing felt pads on chairs and other furniture feet is highly recommended. When moving your furniture, remember to carry and place. Do not drag furniture over the newly restored floor surface.
- 👉 Wait 7 days before returning area rugs or allowing pets on restored floor. It is also wise to keep your pets' claws trimmed, as claws can damage any wooden surface.
- 👉 Absorb spills immediately with a dry or damp clean cloth.
- 👉 After 7 days you may sweep and mop your floor. Ask your Wood Doctor technician about the Bona Kemi Cleaning Kit we recommend.



Thank you for the opportunity to serve you!

The Wood Doctor